Harika Voora

##### Greater Richmond Region, Virginia.

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**Career Objective**

I would like to develop and grow my career in Cloud technologies, administration, support, virtualization, Active directory and automation.

I have about 6 years of experience in Windows, Active Directory, VMware & Azure Cloud.

**Education & Certifications**

**Academic qualification:**

* Master of Sciences (M.Sc.) from Acharya Nagarajuna University, Andhra Pradesh, India.

**Certifications:**

* Microsoft Certified: Azure Administrator Associate (AZ-104)
* AZ-900: Microsoft Azure Fundamentals.
* 70-533: Implementing Microsoft Azure Infrastructure Solutions
* Advanced Certificate in IT Services (Infrastructure Support) from Singapore Workforce Development Agency.
* CompTIA Network+ Certified professional.
* Microsoft Certified Professional (MCP).

**Citizenship & US Work Authorization**

* Citizenship: Singaporean
* US Work Authorization: H4 EAD

**IT Skills**

Microsoft Azure Cloud, ITIL, LAN / WAN technology, Windows Server 2003, 2008 & Windows 2012, Active Directory, DNS, DHCP, RAID, VLAN, VPN, VMWARE & Citrix

**Work Experience**

From May 2019 to Till Now

**Company:** LAK Technologies LLC.

**Job Title:** Cloud Engineer (Azure)

**Client:**  Entergy Corporation, New Orleans, LA

Responsibilities:

* Involved in configuring virtual machines, storage accounts and resource groups.
* Remote login to Virtual Machines to troubleshoot, monitor and deploy applications.
* Managing Windows servers and Linux operating systems, troubleshooting IP issues and working with different support teams.
* Deployed Azure IaaS virtual machines (VMs) and Cloud services (PaaS role instances) into secure VNETs and subnets.
* Working & Manage Azure security and recover services.
* Working on Azure monitoring.
* Using Powershell to write, debug scripts to automate the processes and do migration of VM, involving copying and creating VHDS.
* Managing day to day activities of the cloud environment, supporting development teams with their requirements.
* Design and implement a storage strategy
* Implemented high availability with Azure Classic and Azure Resource Manager deployment models.
* Syncing On-Premises Active Directory to Azure AD with Azure AD Connect

From January 2015 to April 2015

**Company:** Path InfoTech Pte. Ltd., Singapore

**Job Title:** Windows Administrator

**Client:** OCBC Bank, Singapore

Responsibilities:

* Providing support to Windows & VMware infrastructure servers.
* Involved in MS Azure POC & initial implementations.
* Liaise with vendors to analyze crash dumps, or infrastructure problems.
* Experience in providing projects support for the Windows infrastructure, Active directory client-side Migrations, DC Exit, OS Migration, DR tests, Power down activities.
* Understands and having working knowledge on Active Directory, DNS, DHCP, FTP, VMware, Citrix, SCOM & ITIL.
* Dell & HP Server Hardware Troubleshooting.
* Experience in VMware ESXi, vMotion, DRS, VMware HA/Clustering & Virtual Center.
* Experience in VMware ESX builds, VMware P2V and V2V Migrations.
* Apply OS patches and upgrades on a regular basis, and upgrade administrative tools and utilities. Configure / add new services as necessary.
* Address incidents picked up by the monitoring systems alerting on Windows infrastructure within a timely manner.
* Worked on enterprise ticketing systems for creating incidents, changes etc. for various teams as needed.
* Work closely with business partners and other support teams to maintain production stability and meet SLA’s.
* Familiar with various enterprise reporting tools or scripts to gather server inventory etc.
* Creating the technical documents with step by step process of implementation.

From February 2014 to November 2014

**Company:** iOM Pte. Ltd., Singapore

**Job Title:** IT Support Specialist

Responsibilities:

* Providing support to Windows & VMware infrastructure servers.
* Provide support in critical incident calls.
* Working on server backups and restores.
* Knowledge on deployment of enterprise network, routers, switches and hubs functionality.
* Communicating with third party technical specialists.
* Build and configure a server hardware.
* Configure hardware RAID, software RAID and creating file system
* Perform on-going monitoring of risks, threats, vulnerabilities and effective controls using LAN Sweeper.
* Install and Configure Operating Systems Windows 2003 and Windows 2008
* Install requested software for end users.
* System administration tasks like user creation and GPO updates
* Monitoring and managing active directory.
* DHCP servers configuration
* DNS servers configuration
* File and print server configuration

From January 2012 to May 2013

**Company:** Comtel Solutions Pte. Ltd., Singapore

**Job Title:** Systems Administrator

**Client:** UOB Bank, Singapore

Responsibilities:

* Part of Windows L2 in Production Support team.
* Experience in installing, configuring, tuning, maintaining and monitoring Windows servers.
* Familiar with Remote server administration.
* Familiar with Virtualization & VMware vcenter.
* Familiar with server Clustering and Load Balancing.
* Working on Active Directory Users, OUs, and Groups creation.
* Working on NTFS permissions.
* Strong understanding of server hardware and its functions.
* Experience in ETL software installation & administration.

From October 2007 to November 2010.

**Company:** Nexus Techno systems Pvt. Ltd. India

**Job Title:** Software Engineer

Responsibilities:

* Windows system builds including Windows Server 2003 / 2008 Enterprise, Standard and R2
* VMware and virtualization builds.
* Setting up active directory domains\sites\DNS,
* Support and troubleshoot Microsoft IIS operations and performance issues.
* Creating group policies in windows AD.
* Involved in firmware upgrades\OS upgrades\hardware upgrades.
* Works with remedy ticketing tool & resolve assigned tickets to the group.
* Working on DNS, DFS & DHCP.
* Working on file & print servers.